

End-to-end solutions to help accelerate patient access

For treatment centers and referring providers



Insurance Support

- Benefits investigation
- Prior authorization requirements
- Appeals support
- Billing, coding, and reimbursement education (for treatment centers only)



Financial Support

- Eligible patients may pay as little as \$0 per dose. Subject to terms and conditions. Limitations apply*
- Enrollment is required to determine eligibility and participation



Accessing Treatment

- Access to ROME ordering platform
- Help with product ordering
- Real-time delivery tracking
- Treatment center locator
- Additional offerings available for referring sites



Patient Education

Live 1-on-1 support is available for patients starting treatment. Our Patient Navigators can help answer the most common treatment questions.

Our team is available to assist you every step of the way

Patient Navigators assist treatment centers and referring offices with access, reimbursement, and affordability services. They can also provide 1-on-1 patient education.

Phone: 1-844-638-7222

Customer Support Associates assist treatment centers with product ordering and delivery.

Phone: 1-844-367-3222

Your local Access and Reimbursement Field Representative is available to assist you with all our support services.

ROME, radiopharmaceutical order management environment.



Enroll in Novartis Patient Support™

Simply download the brand-specific Start Form, fill it out, and fax it to **1-844-638-7329** **OR** you can also access support by registering for our portal. For questions about enrollment, call **1-844-638-7222**.

PLUVICTO START FORM

LUTATHERA START FORM



Connect with a Patient Navigator

Once you've scheduled your patient for their first treatment, you can connect them with a live Patient Navigator to help answer commonly asked treatment questions. For support from a Patient Navigator, call **1-844-638-7222**.



Get support with ordering

Ready to order product for your patient? Contact our Customer Support team at **1-844-367-3222** to help you get started and guide you through the ordering process.[†]

Visit the Treatment Center Locator[‡] to check if your center is already listed or to find a treatment center.

If you are interested in adding your center, please reach out to your local Access and Reimbursement Field Representative.

PLUVICTO TREATMENT CENTERS

LUTATHERA TREATMENT CENTERS

***Novartis Patient Support Co-Pay Program Terms & Conditions.** Limitations apply. Valid only for those with private insurance. The Program provides that an eligible patient will be responsible for the first \$0 and then may receive assistance for up to a maximum of \$15,000 over the course of the treatment to cover eligible out-of-pocket costs for the product. Patient is responsible for any costs once limit is reached in a calendar year. Program not valid (i) under Medicare, Medicaid, TRICARE, VA, DoD, or any other federal or state health care program, (ii) where patient is not using insurance coverage at all, (iii) where the patient's insurance plan reimburses for the entire cost of the drug, or (iv) where product is not covered by patient's insurance. The value of this Program is exclusively for the benefit of patients and is intended to be credited toward patient out-of-pocket obligations and maximums, including applicable co-payments, coinsurance, and deductibles. Program is not valid where prohibited by law. Patient may not seek reimbursement for the value received from this Program from other parties, including any health insurance program or plan, flexible spending account, or health care savings account. Patient is responsible for complying with any applicable limitations and requirements of their health plan related to the use of the Program. Valid only in the United States and Puerto Rico. This Program is not health insurance. Program may not be combined with any third-party rebate, coupon, or offer. Proof of purchase may be required. Novartis reserves the right to rescind, revoke, or amend the Program and discontinue support at any time without notice.

[†]Please note that you will need specific licensing and agreements in place before ordering.

[‡]Novartis Pharmaceuticals Corporation does not provide or supervise medical care furnished through these treatment centers, which are independently owned and operated.